

Dear customer,

We process all returns immediately upon receipt. In order to facilitate quick processing, please fill out this form completely and enclose it with the return shipment.

Your return must be protected from damage using suitable shipping material. Please use a separate packaging box (such as the shipping box in which you received the delivery). The original packaging for the item may not be used as the outermost part of the shipment packaging!

You can easily fill out and print the return form on your computer, tablet or other suitable terminal device.

What order does this return belong to?

Order number

Order date

Name

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What items are to be sent back?

Item number	Quantity	Exchange? yes/no	Reason

Please enter as the **Reason** the number of the corresponding reason for return:

- | | |
|------------------------------|--------------------------|
| 1. Ordered wrong item | 5. Item not as described |
| 2. Wrong item delivered | 6. Other reason |
| 3. Defective/damaged item | 7. Transport damage |
| 4. Incomplete item delivered | |

Do you have any other comments about the return?

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